

Annex 1
To the order of ECO-Spectrum LLC
Dated _____ №

Quality policy of ECO-SPECTRUM LLC

The principal goal of ECO-SPECTRUM quality policy is the production of reliable neutralization and recycling equipment, waste sorting complexes, gas cleaning systems and industrial hot water boilers, taking into account the individual requirements of the customer.

The fundamental principles of ECO-SPECTRUM LLC in the production of reliable and high-quality equipment in accordance with the standard model range and for special customer projects are:

- process approach in management;
- customer orientation;
- leadership and engagement of management;
- maximum involvement of personnel in management processes;
- evidence-based decision making;
- risk-oriented thinking;
- compliance with legislation and other mandatory regulatory and technical documents and requirements;
- continuous improvement of the quality management system;
- reliability of management, personnel, equipment;
- mutually beneficial cooperation with clients, suppliers and business partners.

Achieving the main goal and fulfilling the principles of quality policy is ensured by:

- knowledge, understanding and timely impact on risks and the use of opportunities, the source of which are external and internal factors that can influence the effectiveness of the quality management system;
- knowledge and fulfillment of the mandatory requirements of interested parties, determined by the need to fulfill the requirements of the legislation of the Russian Federation, or the obligations assumed and the satisfaction of their reasonable expectations regarding the activities of ECO-SPECTRUM LLC;
- effective functioning of the quality management system in accordance with the requirements of the international standard ISO 9001;
- increasing the degree of information openness of ECO-SPECTRUM LLC, reducing the time frame for considering requests from interested parties;

- individual approach to each customer, taking into account the specifics of the enterprise;
- constant desire to anticipate customer expectations, refining and improving the design, starting with the order acceptance stage, with minimal changes in the final cost of the equipment;
- preserving, increasing and using own knowledge and experience;
- high competence and continuous staff training, taking into account the complexity of the tasks being solved, not limited to the level of necessity and sufficiency, to meet the requirements for the quality of manufactured equipment;
- implementation of internal projects for automation and digitalization of management processes.

The management of ECO-SPECTRUM LLC undertakes to comply with the requirements of the international standard ISO 9001, comply with the requirements of external and internal documents of quality policy, other requirements and takes responsibility for implementing the provisions of this policy and creating conditions for the effective and efficient functioning of the quality management system and its continuous improvement.

General Director of *ECO-SPECTRUM LLC*

Devletova Oktyabrina Shakirovna